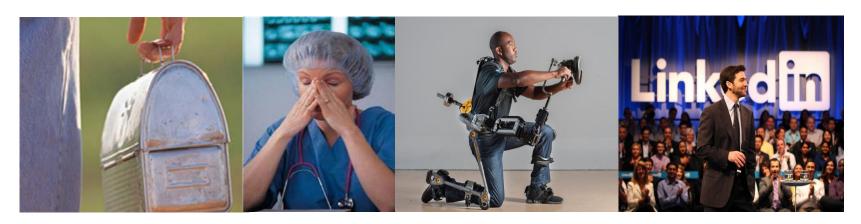
From Good Idea to Great Impact

Exploring the Total Worker Health® Model for Healthier Work



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National Institute for Occupational Safety and Health



Why do we need Total Worker Health®?

What exactly is it?

How do we spread the word and build new interventions?



Why do we need Total Worker Health?















Is This the Future of Work?

"My father had one job in his life,
I've had six in mine,
my kids will have
six at the same time"

"The future of work: Five ways work will change in the future,"

The Guardian, Nov 29, 2015

- Rapid job extinction and creation
- "Gig" economy
- Less/no job security
- Minimal advancement
- Hazardous work "outsourcing"
- Separation of benefits and employment
- Responsibility for safety more diffuse
- Union representation disappearing
- Vulnerable populations may be more vulnerable



Potential Health Effects of Contingent Work

- Uncertain, interrupted work leads to reductions in earnings
- Negative consequences for the worker and society after injury
 - Risk for severity of injury and likelihood of disability may be elevated
 - Return to work is more challenging
 - Cost of treating injuries may be shifted to the worker or the public at large
 - Employers of contingent labor escape the financial incentives that drive decisions to eliminate hazards for other workers
- Are contingent workers as protected by government safety and health regulatory enforcement as are non-contingent workers?



Will a Robot Be Your Next Supervisor?

- Within the next 10-20 years, robotic automation will principally replace or support humans in administrative jobs to varying degrees across industry sectors.
- Nearly 70% of business leaders expect the term "workforce" to eventually encompass both human employees and intelligent machines, creating the "hybrid workforce of the future".
- Some predict **robotic supervision** will become commonplace in some industries and occupations.

The average American worker takes less vacation time than a medieval peasant

Lynn Parramore, Reuters

Nov. 7, 2016, 11:45 AM



Life for the medieval peasant was certainly no picnic. His life was shadowed by fear of famine, disease and bursts of warfare. His diet and personal hygiene left much to be desired.

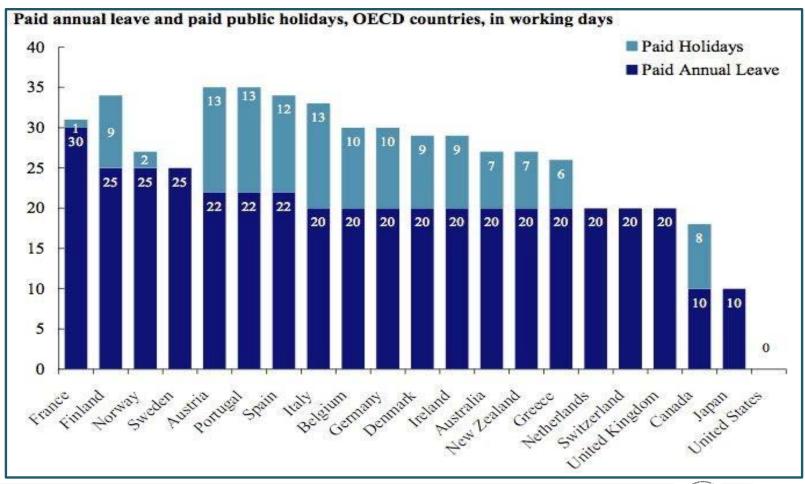
But despite his reputation as a miserable wretch, you might envy him one thing: his vacations.

Plowing and harvesting were backbreaking toil, but the peasant enjoyed anywhere from eight weeks to half the year off. The Church, mindful of how to keep a population from rebelling, enforced frequent mandatory holidays. Weddings, wakes, and births might mean a week off quaffing ale to celebrate, and when wandering jugglers or sporting events came to town, the peasant expected time off for entertainment. There were labor-free Sundays, and when the plowing and harvesting seasons were over, the peasant got time to rest, too.





TOTAL WORKER HEALTH





















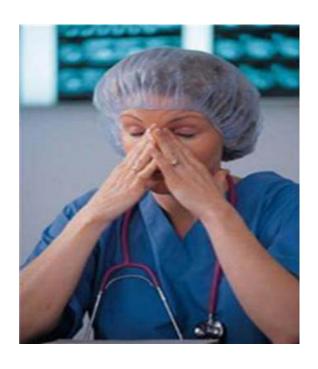




Why is work so influential to our health and well-being?

- Work conditions = Risk for injury, illness and disability
- Work = Wages, a strong predictors of health, longevity
- Work = Benefits (healthcare, workers comp, income security)
- Work = Where we live/How we commute
- Work = Time from other pursuits (sleep, exercise, preparing food/diet, relationships and rest)
- Work = Relationships





Shift work has been associated with elevated risks for cancer, heart disease, diabetes, obesity, the risk of violence, and stroke severity





Work influences critical choices around tobacco use, physical activity and other health behaviors



Obesity by Occupation

A sampling of U.S. jobs and the prevalence of obesity in that occupational group

Sample Jobs		Obesity Rate for Group	
HIGHEST			
**	Police officers, firefighters, security guards	40.7%	
114	Social workers, clergy, counselors	35.6	
	Home health aides, massage therapists	34.8	
⇔	Architects, engineers	34.1	
6-00	Bus drivers, truckers, crane operators, garbage collectors	32.8	
LOWEST			
	Janitors, maids, landscapers	23.5%	
(m)	Cooks, bartenders, food servers	23.1	
	Physicians, dentists, EMTs, nurses	22.0	
10	Artists, actors, athletes, reporters	20.1	
	Economists, scientists, psychologists	14.2	Average U.S. worker: 27.7%
Note: Obesity defined as body mass index of 30 or above			The Wall Street Journal

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The Wall Street Journal Source: American Journal of Preventive Medicine's 2014 report based on 2010 data

Links between Chronic Disease and the Nature of Work

Cardiovascular disease

- Decreased physical exertion and inactivity, shift work, environmental exposures, job strain or stress
- Estimate 10–20% of all deaths caused by cardiovascular disease among working-age population are work-related

Cancer caused by work exposures

- Between 2–8% of all types of cancer worldwide due to carcinogen-related exposure
- Up to 14% of cancer deaths in men
 - 20% of lung cancer deaths
 - 8% of bladder cancer deaths

What exactly is Total Worker Health®?



Defining Total Worker Health®...

....policies, programs, and practices that integrate <u>protection from work-related safety & health hazards</u> with <u>promotion of injury and illness prevention efforts</u>

to advance worker well-being.



Keep Workers Safe



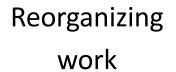
Establish Workplace Policies, Practices, and Programs that Improve Health



Create Worker Well-Being



Example of Integrated Approach to Musculoskeletal Challenges





Ergonomic consultations



Arthritis selfmanagement strategies



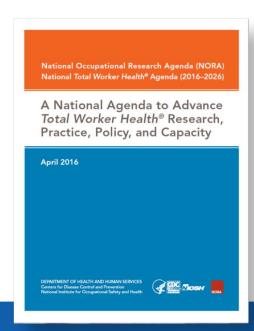






Policies, Programs and Practices Build A Safer and Healthier Culture

- Worker-centered operations, worker participation in decisions
- Healthier work design and organization
- Paid family and sick leave, paid medical benefits
- Fair wages, safer staffing levels, only voluntary overtime
- Greater flexibility, respect, fairer performance appraisals and advancement opportunities
- ➤ Attention to work—life integration



What is the promise of Total Worker Health?

- Reduction in workplace injuries and illnesses
- Safer, healthier, and more productive employees
- Improved workers' job satisfaction
- Enhanced organizational culture (of trust, of safety, of health)
- Improved health opportunities, more informed decision making
- Reduction in healthcare costs
- Family, community and societal gains

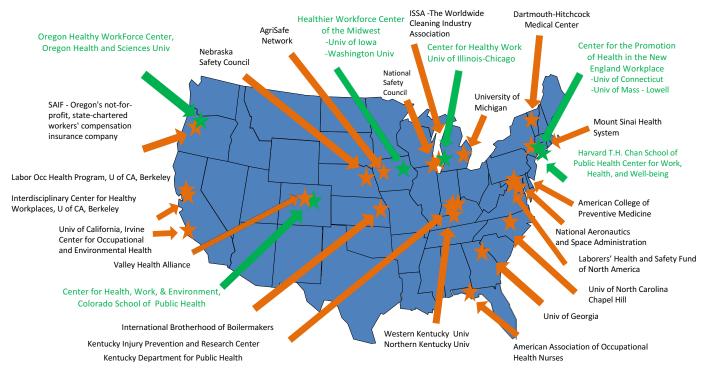


How do we spread the word and build new interventions?





NIOSH Total Worker Health® Affiliates and Centers of Excellence



Newly added Affiliates: Industrial Minerals Association - North America, University of Buffalo, Eskinazi Health System, National Security Administration, Ohio Bureau of Workers' Compensation, Association of Occupational Health Professionals in Healthcare, Communications Workers of America (CWA), St. Louis Area Business Health Coalition, American Industrial Hygiene Association, HealthPartners Institute, Society for Occupational Health Psychology, National Institutes of Health, American College of Occupational and Environmental Medicine, University of Rochester.





NIOSH Total Worker Health® Affiliates and Centers of Excellence

NIOSH TWH CENTERS OF EXCELLENCE

Center for Health, Work & Environment

Center for the Promotion of Health in the New England Workplace

Harvard T.H. Chan School of Public Health Center for Work, Health, and Well-being

Healthier Workforce Center of the Midwest

Oregon Healthy Workforce Center

University of Illinois Chicago Center of Healthy Work



NIOSH TWH AFFILIATES			
AgriSafe Network	National Safety Council		
American Association of Occupational Health Nurses (AAOHN)	National Security Agency		
American College of Occupational and Environmental Medicine (ACOEM)	Nebraska Safety Council		
American College of Preventive Medicine (ACPM)	Northern Kentucky University		
American Industrial Hygiene Association (AIHA)	Ohio Bureau of Workers' Compensation		
Association of Occupational Health Professionals in Healthcare (AOHP)	SAIF Corporation		
Communications Workers of America (CWA)	Society for Occupational Health Psychology (SOHP)		
Dartmouth Hitchcock Medical Center	St. Louis Area Business Health Coalition		
Eskenazi Health	University of Buffalo Industrial & Systems Engineering		
HealthPartners Institute	Interdisciplinary Center for Healthy Workplaces, U of CA -Berkeley		
Industrial Minerals Association –North America (IMA-NA)	Labor Occupational Health Program, U of CA -Berkeley		
International Brotherhood of Boilermakers, Iron Ship Builders, Blacksmiths, Forgers, and Helpers (IBB)	U of CA –Irvine, Center for Occupational and Environmental Health		
ISSA—The Worldwide Cleaning Industry Association	University of Georgia		
Kentucky Department for Public Health	University of Michigan		
Kentucky Injury Prevention and Research Center	University of North Carolina, Chapel Hill		
Laborers' Health & Safety Fund of North America	University of Rochester		
Mount Sinai Entities	Valley Health Alliance		
National Aeronautics and Space Administration	Western Kentucky University		
National Institutes of Health			



NIOSH Total Worker Health® Professional Development Framework

Envisioning the Workplace Health Professional of the Future





TWH Workforce Capacity Building Is Part of the National Total Worker Health® Agenda

Strategic Goal 4

Build TWH professional workforce capacity to strengthen the TWH field to successfully integrate occupational safety and health protection *and worker well-being* activities in the workplace



Proposed TWH Professional Development Goals

- Identify educational and training needs
- Develop Total Worker Health competencies
- Develop guidance for integrated curricula and training programs
- Integrate TWH Concepts into workplace practice through more holistic training of OSH and allied professionals
- Establish an entity to standardize and certify TWH professionals



TWH Competencies for Consideration

- 1. Subject Matter Expertise
- 2. Program Planning, Implementation, and Evaluation
- 3. Communication, Marketing
- 4. Leadership and Management
- 5. Advocacy



Critical Areas of TWH Research and Progress

- How can healthier job design and work organization principles advance worker well-being?
- What are the health consequences of the current macro-economy, new employment patterns, the changing organization of work, dramatic shifts in worker demographics, and evolving healthcare schemes?
- How do we optimize the "well-being" of our families and society through employment?
- How can we prevent or mitigate the harms arising from hazardous work schedules, psychosocial stress, and unhealthy supervision?
- How can we broaden the training of OSH professionals to encompass TWH principles?



Edited Volume on Total Worker Health Total Worker Health®: Integrative Approaches to Safety, Health, and Well-being Editors: H. L. Hudson, J. A. S. Nigam, S. L. Sauter, L. C. Chosewood, A. Schill, & J. H. Howard

- The Total Worker Health® Vision
- **Evolution of the Concept**

Total Work

Coming soon

- Interrelationships of Occupational and Personal Risk Factors in the Etiology of Disease and Injury
- Effectiveness of Integrated TWH Interventions
- A Conceptual Model for Guiding Integrated Interventions and Research
- A Participatory Framework for Integrated Interventions
- Occupational Safety, Health, and Well-being Programs in **Small Midwest Enterprises**
- Creating and Sustaining Integrated Prevention Approaches in Large Businesses
- A Labor-Management Approach to Addressing Health

Risks in the Unionized Construction Sector

- Community health programs: Promising practices and opportunities for expanding the reach and impact of TWH
- Developing An Integrated Approach to Workplace Mental Health
- Productive Aging and Work
- Integrated Interventions for Shift Work, Long Work Hours, and Related Workplace Fatigue Issues
- Integration of Workplace Prevention Programs and **Organizational Effectiveness**
- Reducing Work-Life Stress: The Place for Integrated Interventions
- Future Directions and Opportunities for *Total Worker* Health

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Email TWH@cdc.gov



