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Get Boxer for OHSU Email on Your Personally Owned Mobile Device

Boxer is an app that allows convenient, secure access to your OHSU email, calendar and contacts from a mobile device. Learn how to install Boxer on your *personally owned* mobile device.

Note: If OHSU provided a mobile device for your use, it must be enrolled in Intelligent Hub. Once enrolled in Intelligent Hub, you can install and use Boxer to manage your OHSU email, calendar and contacts. [Learn more about Intelligent Hub.](#)

Before you start

- Your device must be connected to the internet during setup.
- After getting the Boxer app and enrolling in Workspace ONE UEM, you may choose to get the Content and Web apps, too. Complete these Boxer instructions **first**, before moving on to the Content app and Web app instructions. Refer to the "Related instructions" section for links.

iOS Steps (Apple iPhone and iPad)

Install Boxer (skip this step if Boxer is already installed)

1. From your device's home screen, tap **App Store**.
2. Tap **Search** and browse for *Boxer*.
3. Locate **Boxer – Workspace ONE** and tap **Get**.

Enroll in Boxer in Workspace ONE UEM

1. From your device's home screen, tap **Boxer**.
2. Enter your OHSU email address, then tap **Manual setup**.
3. Tap **VMware AirWatch**.
4. Enter the Server URL: mdm.ohsu.edu
5. Enter the Group ID: MAM
6. Enter your OHSU username.
7. Enter your OHSU password.
8. Tap **Login**.
9. Review VMWare privacy statement, then tap **I understand**.

Set up your Boxer app

1. On the welcome screen, enter your OHSU password, then tap **Get started**.
2. Set a Boxer passcode (PIN), then tap **Next**.
3. Re-enter your Boxer passcode (PIN), then tap **Next**.
4. Follow the prompts to give Boxer access to your Calendar, Contacts and Notifications, if you wish.
5. If you get a "failed to fetch folders" error, don't worry: This is expected.
6. Close the Boxer app.
7. Re-open the Boxer app.
8. Enter your Boxer passcode when prompted.
9. Enable Touch ID/Face ID, if you wish.
10. Wait up to 15 minutes for your OHSU email account to sync in Boxer.

Android Steps

Install Boxer (skip this step if Boxer is already installed)

1. From your device's home screen, tap **Play Store**.
2. Tap **Search** and browse for *Boxer*.
3. Locate **Boxer – Workspace ONE** and tap **Install**.

Enroll in Boxer in Workspace ONE UEM

1. From your device's home screen, tap **Boxer**.
2. Enter your OHSU email address, then tap **Manual setup**.
3. Tap **VMware AirWatch**.
4. Enter the Server URL: mdm.ohsu.edu
5. Enter the Group ID: MAM
6. Tap **Next**.
7. Enter your OHSU username.
8. Enter your OHSU password.
9. Tap **Next**.
10. Review VMWare privacy statement, then tap **I understand**.

Set up your Boxer app

1. On the welcome screen, enter your OHSU password, then tap **Next**.
2. If you get an “unable to configure account” error, wait 15 minutes for your OHSU email account to sync in Boxer.
3. Set a Boxer passcode (PIN), then tap **Next**.
4. Re-enter your Boxer passcode (PIN), then tap **Confirm**.
5. Follow the prompts to give Boxer access to your Calendar, Contacts and Photos/Media/Files, if you wish.
6. Follow the prompts to turn off battery optimization if you choose to receive notifications from Boxer.

Related instructions

- [Use Boxer for OHSU Email, Calendars and Contacts on Apple iOS Devices](#)
- [Use Boxer for OHSU Email, Calendars and Contacts on Android Devices](#)
- [Get Content on Your Personally Owned Mobile Device](#)
- [Get Web on Your Personally Owned Mobile Device](#)

his article applies to	OHSU staff, OHSU students
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eywords	Get the Boxer app to access your OHSU email from your personally owned mobile device

Did this solve your problem? [👍 Yes](#) [👎 No](#)