

2025 ORH CAH Quality Workshop

May 21-22, 2025
Seaside, OR

2025 Oregon Office of Rural Health Critical Access Hospital Quality Workshop

May 21-22, 2025
Seaside Civic & Convention Center Seaside, Oregon

Agenda: May 21, 2025 (Day 1)

1:00 p.m.	Sign-In (Necanicum East)
1:30 p.m.	Welcome and Introductions <ul style="list-style-type: none"> Stephanie Sayegh, Office of Rural Health
1:45 p.m.	The Highs and the Lows: 2024 CAH Quality Infrastructure Measure Results <ul style="list-style-type: none"> Susan Runyan, Runyan Health Care Quality Consulting
3:15 p.m.	Break (15 min)
3:30 p.m.	Aligning Social Determinants of Health (SDOH) Initiatives in Oregon <ul style="list-style-type: none"> Mari Tasche and Claire Londagin, Oregon Rural Practice-based Research Network (ORPRN)
4:30 p.m.	Closing Comments/Adjourn Day One

Agenda: May 22, 2025 (Day 2)

8:00 a.m.	Breakfast (Necanicum East)
8:30 a.m.	Recap and Introduction to the Day <ul style="list-style-type: none"> Stephanie Sayegh, Office of Rural Health
8:45 a.m.	Tools for Building a Foundation for Excellence: Quality Improvement Strategies <ul style="list-style-type: none"> Dave Ross, Comagine Health
9:45 a.m.	Break (15 min)
10:00 a.m.	Providence Seaside Hospital Overview and Pathway to Excellence Journey <ul style="list-style-type: none"> Rebecca Coplin and Analeigh Greene, Providence Seaside
10:45 a.m.	CAH Panel – Sharing Best Practices <ul style="list-style-type: none"> Quality Improvement within a Swing Bed Structure, Tiffany Palamaris, West Valley Hospital SDOH experiences, Tracy Villarreal, Providence Seaside Hospital Investigating Adverse/Patient Safety Events, Brett Byers, Columbia Memorial Hospital Walking in Their Shoes: How My Story Shapes My Care, Tamara Noble, Harney District Hosp.
12:00 p.m.	Lunch (1 hour)
1:00 p.m.	Round Table Discussion <ul style="list-style-type: none"> Facilitated by Stephanie Sayegh and Susan Runyan
2:00 p.m.	Using Data to Improve Quality: Integrating Lean Techniques into QI <ul style="list-style-type: none"> Susan Runyan, Runyan Health Care Quality Consulting
3:00 p.m.	Closing Remarks/Adjourn

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AGENDA DAY ONE

WEDNESDAY, MAY 21, 2025

- 1:00 - 1:30** **Sign-In (Necanicum East)**
Seaside Civic & Convention Center
- 1:30 - 1:45** **Welcome and Introductions**
Stephanie Sayegh, Field Services Program Manager, Oregon Office of Rural Health (ORH)
- 1:45 - 3:15** **The Highs and the Lows: 2024 CAH Quality Infrastructure Measure Results**
Susan Runyan, CEO, Runyan Health Care Quality Consulting
Explore the 2024 National CAH Quality Infrastructure Measure findings, examine Oregon's highest and lowest-performing areas, and share experiences. Take away valuable insight and practical strategies to enhance your quality program.
- 3:15 - 3:30** **BREAK**
- 3:30 - 4:30** **Aligning Social Determinants of Health (SDOH) Initiatives in Oregon**
Mari Tasche, Research Project Coordinator and Claire Londagin, Research Project Manager, Oregon Rural Practice-Based Research Network (ORPRN)
This presentation will highlight choice social needs screening and referral initiatives in Oregon, underscoring opportunities for alignment. You will hear examples of clinical workflows, challenges and strategies for implementing this work in a rural setting. Participants will come away with resources and ideas for making connections between entities in their health care systems.
- 4:30** **Adjourn Day One – Enjoy Seaside this evening!**

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AGENDA DAY TWO

THURSDAY, MAY 22, 2025

8:00 - 8:30 BREAKFAST

8:30 - 8:45 Recap and Introduction to the Day
Stephanie Sayegh, Field Services Program Manager, ORH

8:45 - 9:45 Tools for Building a Foundation for Excellence: Quality Improvement Strategies
Dave Ross, Director, Population Health, Comagine Health
This session will explore the model for improvement, the critical role of leadership and infrastructure, and root cause analysis. Learn how to implement PDSA cycles for rapid improvement, build a strong foundation for QI and solve problems effectively using root cause analysis. Discover methods to sustain changes and spread successful initiatives across your organization.

9:45 - 10:00 BREAK

10:00 - 10:45 Providence Seaside Hospital Overview and Pathway to Excellence Journey
Rebecca Coplin MHA, Chief Executive, Providence North Coast Service Area and Analeigh Greene, BSN, RN, Associate Nurse Manager, Nursing Excellence and Recognition
This session will share an overview of Providence Seaside and the hospital's journey to the American Nurses Credentialing Center (ANCC) Pathway to Excellence Program designation recognizing the hospital's commitment to creating a positive practice environment that empowers staff.

10:45 - 12:00 CAH Panel – Sharing Best Practices
Quality Improvement within a Swing Bed Structure, Tiffany Palamaris, West Valley Hospital
SDOH experiences, Tracy Villarreal, Providence Seaside Hospital
Investigating Adverse/Patient Safety Events, Brett Byers, Columbia Memorial Hospital
Walking in Their Shoes: How My Story Shapes My Care, Tamara Noble, Harney District Hospital

12:00 - 1:00 NETWORKING LUNCH

1:00 - 2:00 Round Table Discussion
Facilitated by Stephanie Sayegh and Susan Runyan
Discussions about current challenges related to the Medicare Beneficiary Quality Improvement Project (MBQIP) and quality reporting in general.

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AGENDA DAY TWO (Continued)

THURSDAY, MAY 22, 2025

- 2:00 – 3:00** **Using Data to Improve Quality: Integrating Lean Techniques into QI**
Susan Runyan, CEO, Runyan Health Care Quality Consulting
Learn lean methodology to enrich your problem-solving toolkit. This session covers using data for quality improvement, waste reduction and A3 thinking.
- 3:00** **Closing Remarks | Adjourn**